



## Introduction

Since my last newsletter there have been a lot of changes and development in the Trust. This newsletter will bring you up to date with those changes.

## Web Site

Our web site will soon be updated with a gallery of photographs for each site. The photographs taken by Incredible Images provide aerial views as well as interior and exterior photographs.

## Amberlea

We are delighted to have added Amberlea Rest Home to our group on the 29<sup>th</sup> June. Amberlea is a 50 bed rest home overlooking the spectacular Algies Bay, Warkworth.

Amberlea was built and managed by Brian and Wendy Simmons who chose a perfect location for the rest home and developed the site to maximise the views.

We intend to extend the facility and build up to 20 additional beds so that we can add hospital level care at Amberlea. We will soon have photographs of Amberlea on our Website.

We would like to welcome all of the staff and residents at Amberlea to CHT.

## Hillcrest Dementia Unit.

Our dementia unit at Hillcrest currently has 10 single rooms and 5 double rooms accommodating 20 residents in total. We have commenced planning to modify the unit by building an extension so that all 20 rooms will be single rooms. We will also be completely refurbishing the unit at the same time.

## St Margarets Dementia Unit. (Sunflower Suite)

We have changed the configuration of St Margarets to increase the number of dementia beds from 15 to 20 by reducing rest home beds by 5. The new beds opened at the beginning of April. The dementia unit is a wonderfully spacious unit with lots of separate lounges and activity areas and the purpose built garden is looking great.

## Onewa Lodge

The refurbishment programme at Onewa is close to completion and we have an increasing number of residents receiving hospital level care. Initially we will be moving towards having 30 beds in the refurbished wing designated for hospital level care.

## Waiuku Estuary Village

The design work has been completed at Waiuku and the project has gone out to tender and we have applied for building and resource consent. The 20 new rooms will enable us to provide hospital level care from the site. Construction is scheduled to commence in July and finish in February next year.

## Spot Audit

The change in policy which introduced spot audits to replace the mid-certification period surveillance audit and DHB contract compliance audits was introduced this year. St Margarets Hospital was the first CHT site to be audited under this regime. The audit was intensive with two auditors on site for a full day. St Margarets did really well with only two low risk partial attainments.

## Satisfaction Surveys

Each Year CHT contracts with Press Ganey to survey residents (and their families) to determine how satisfied they are with the services provided at CHT and staff are surveyed to determine how satisfied they are with their jobs. After receiving the results from the surveys I made a presentation of the results to staff at each site and Head Office. This was followed up by a meeting with residents and families on each site run by the Quality Manager and finally a meeting with staff conducted by the Quality Manager and HR advisor to get suggestions about how we can improve the service we provide to residents and staff satisfaction.

We have had a great deal of useful feedback which we will be using to guide our quality improvement process. Thank you to all residents and families who participated in the survey and feedback sessions and to all staff who responded to the survey and who participated in the feedback process.

## Managers and Charge Nurses.

There have been a number of changes since my last newsletter.

Position	Appointment	Replacing
Manager – Hillcrest Hospital	Sue Calvo	Barbara Bass
Charge Nurse – Royal Oak	Anita Ward	Sue Calvo
Manager – Onewa Lodge	Jane Morgan	Debbie Taylor
Charge Nurse – Onewa	Minna Vuorinen	Gail Bhai
Charge Nurse – St Johns	Allyson Engel	Robina Raynard
Charge Nurse – Lansdowne	Ricci Yabnez	Karin Daniel
Manager – Waiuku	Iris Durney	Lavinia Goodwin
Charge Nurse – Waiuku	Helen Jenkin	Joy Veenendaal
Charge Nurse – St Margarets	Kata Hope	Marietta Banatao
Manager – Amberlea	Cath Bartlett	
Charge Nurse – Amberlea	Cindy Robertson	

## Dr Ron Haydon

We were very sad to receive Dr Haydon’s resignation from the Board announced by the Chairman at the Board meeting on the 25<sup>th</sup> May. Ron has served on the Board for 30 years.

In thanking Dr Haydon for his services to the Trust, Professor Richards said that Dr Haydon had been a loyal and long serving Board member and his resignation was a major loss for the Board. He said that he would miss Ron’s valued advice although he understood Dr Haydon’s reasons for resigning.

Ron offered to stay on for three meetings from the date of his resignation to give the Board the opportunity to consider a replacement.

Max Robins  
Chief Executive