

## July 2017 CHT Focus on Care Awards

CHT holds annual Focus on Care Awards to encourage and recognise innovation and achievement in providing great care to older people. This year the awards were judged by our Board Quality Health and Safety Committee, Chaired by Dr Lynne Lane, and including Board members Robyn Beguely, Raewyn Lovett and Max Robins.

At the award ceremony on 27<sup>th</sup> June, Dr Lane praised the high standard of entry and the evidence of quality initiatives across the group. The committee introduced a new category of award this year to recognise the entries that focused on continuous clinical improvement, and individual prizes were changed from training vouchers to a cash prize.

### CHT Residential Care Unit Focus on Care Award

CHT Hillcrest gardening project was an innovative approach to working with the local community. Children from Jean Batten School participated in a gardening project which produced vegetables donated to the local foodbank. After doing their gardening the children went inside to talk with residents who had watched them in the garden. Tuttu Mathew, Unit Manager, accepted the award for his unit.



Hillcrest Gardening Project



Dr Lane presenting award to Tuttu Mathew

### Registered Staff Award

Jane Govender, Clinical Co-ordinator at CHT Halldene, was the recipient of the registered staff award for her case study “End of Life Care – Facilitating Family and Multidisciplinary Team Approach by Ensuring CHT Pillars of Care”. Drawing on a sound body of research, Jane’s study set out the team’s involvement in clinical and psychosocial care.



Jane Govender with Sue Pronk & Nicole Tutakitoa



**Wynonna Faustino & Christine Ombao receiving their award.**

## **CHT Continuous Clinical Improvement Award**

Staff at CHT Peacehaven tried every conventional remedy to heal a resident's intractable wound with no improvement, and after extensive research and consultation with clinical staff, the resident and their family, used a combination of tea bags and vinegar to treat and heal the wound. This case study demonstrated deep concern for their patient, an unwillingness to give up and a thorough process of informed consent to achieve a very positive outcome. Accepting the award for CHT Peacehaven are Wynonna Faustino and Christine Ombao.



Achal Lata & Natalie Burrows with Dr Lane & Max Robins

## **Non-registered staff**

Recognising the complexity of cross-cultural communication, Achal Lata and Natalie Burrows used simple graphical aids to improve communication with non-English speaking residents in their project, "Language Barriers and How to communicate effectively in a residential care setting" earning them the non-registered staff award.

## **CHT Unit Manager of the Year**

Under Sharmila Deveraj's leadership, CHT Royal Oak achieved excellent results across all of the managers KPI's (Occupancy, financial performance, customer satisfaction, employee satisfaction, training and staff vacancies). Sharmila is a deserving winner of the CHT Unit Manager of the year award.

## **Congratulations**

Congratulations to all of our award winners for your achievement and for showcasing excellence in care at CHT.



**Dr Lane, Sharmila & Max Robins**

Max Robins  
Chief Executive