

Address: 86 Friesian Drive, Mangere 2022 Phone: (09) 275 8349 Fax: (09) 275 8347 Email: hillcrest@cht.co.nz

Welcome

A warm welcome to all residents, families and staff to our winter newsletter.

Activities and Celebrations



We started off this year by hosting a **very special wedding!** Residents and staff celebrated the wedding of Howard and Lia. Howard's grandmother, Mrs Tangata Tumuenua has been a resident at CHT Hillcrest since 2016. She raised him as a youngster and, as she was unable to travel to his home in Australia, they brought the wedding to her. The residents and staff took one week to prepare for the wedding and transformed a lounge area, decorated the space



beautifully and provided afternoon tea for nearly 60 guests.

One of the last wishes our resident, Mr Norman Lilomaiaava, was to take his children to **Waiheke Island**. Through RACE 4 LIFE, transport, accommodation, activities were booked and he was all set to go along with his kids. Unfortunately, he couldn't make it and passed away on the morning he was about to go. We were all disheartened and could not believe that he was unable to make it but were very pleased to know that RACE 4 LIFE were happy to arrange the holiday for his kids once things had settled down. We always go an extra mile for our residents.



ANZAC Day holds a very special place in the hearts and minds of New Zealanders. We created a memory wall with residents, families and staff to reminisce the special memories behind ANZAC Day. We also had a historian, Val Payne, who came to Hillcrest and spoke about the importance of ANZAC Day. We had one minute silence after the programme in remembrance of our fallen soldiers.

We celebrated **Mother's Day** and this year we wanted our residents to have a relaxing morning and give thanks to all they have done throughout their years. Residents played Bingo and the prizes were gifts specially picked for the mums such as body wash, make up set, hair care and handmade ear warmers. Our residents loved the ear warmers. Thanks to Activity Coordinator Shaye and her mum who volunteered to crochet the beautiful ear warmers. We also had a special morning tea and a photo session.



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Thanks to CHT Lansdowne for extending the invitation for the **Mustang Show** that was held at their facility. As expected, our men had a great time and took some brilliant photos (pictured right).

Staff News

There have been a few changes in our staffing. Sadly we farewelled Clinical Coordinator Prescila Serrano as she has relocated to Wellington. I am very pleased to inform you that Intra Kumar has been appointed as the new Clinical Coordinator. Intra has considerable experience in the Aged Care sector and started her role on the 18th of June 2018. Our Receptionist Shelley Stockton moved to another CHT facility closer to her home, however, I am happy to inform you that we have our former receptionist, Shivani Sharma, back on board. A warm welcome to all new RNs and HCAs who have joined the team, we trust you are settling in well.



A Focus on Care

We have received positive feedback and good ratings on the Employee and Customer Satisfaction Surveys. Thank you for your appreciation. We would like to encourage all families to take the opportunity to give your feedback. The team has worked together on a project to reduce the number of falls in the unit.

Housekeeping

Our Chef has resigned but our Compass Area Manager, Eleta, will look after the kitchen until a new Chef has been appointed.

Upcoming Events

Kiwiana Celebration Maori Language – Monday, 16 July

Father's Day Celebration – Friday, 31 August

1960 Theme – Thursday, 13 September

Best wishes

Tuttu Mathew

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