

## **Certification Success**

Residential Aged Care Providers are required to have regular Certification Audits against the Health and Disability Services Standards. In the middle of the certification period, the audit agencies conduct unannounced spot audits. With 16 sites, CHT's certification audit programme is spread over three years and each year we have some sites being spot audited.

Two of our sites, CHT Royal Oak and CHT Hillcrest were awarded four years certification following their audits in September

### **CHT Royal Oak - Four Years Certification**

In their report on the CHT Royal Oak audit, the auditors stated:

*"Staff ensure that care is provided in a way that focuses on the individual, values residents' autonomy and maintains their privacy and choice."*

### **CHT Hillcrest - Four Years Certification**

In their report on the CHT Hillcrest audit, the auditors stated:

*"The service is commended for achieving two continued improvement ratings around good practice and community involvement."*

*Information about services provided is readily available to residents and families. Policies are implemented to support rights such as: privacy, dignity, abuse and neglect, culture, values and beliefs, complaints, advocacy and informed consent. Care planning accommodates individual choices of residents and/or their family/whānau. Family stated they are kept well informed on their relative's health status."*

## **CHT Major Capital Projects**

The first stage of CHT Halldene's development in Red Beach was completed in time for us to move in on 10 October. The old Halldene building has been demolished to make way for a new 20 bed block bringing the total capacity on the site up to 60 beds. This is smaller than the consented capacity of 70 beds. We decided, as the project progressed, that it was preferable to build a new unit, rather than follow the original plan to refurbish the old building. Liz Webb, Area Manager for CHT Halldene, Unit Manager Sue Pronk and her staff, Property Manager Leanne Rudd and Maintenance Worker Stephen Galvin worked incredibly hard to ensure a smooth transition from the old building to the new. Thank you all for your tremendous effort to move our residents into their new home. Thank you also to our residents and their families for your forbearance during construction and your assistance with the move.



*CHT Halldene Stage 1*

## **Bay of Plenty Laundry**

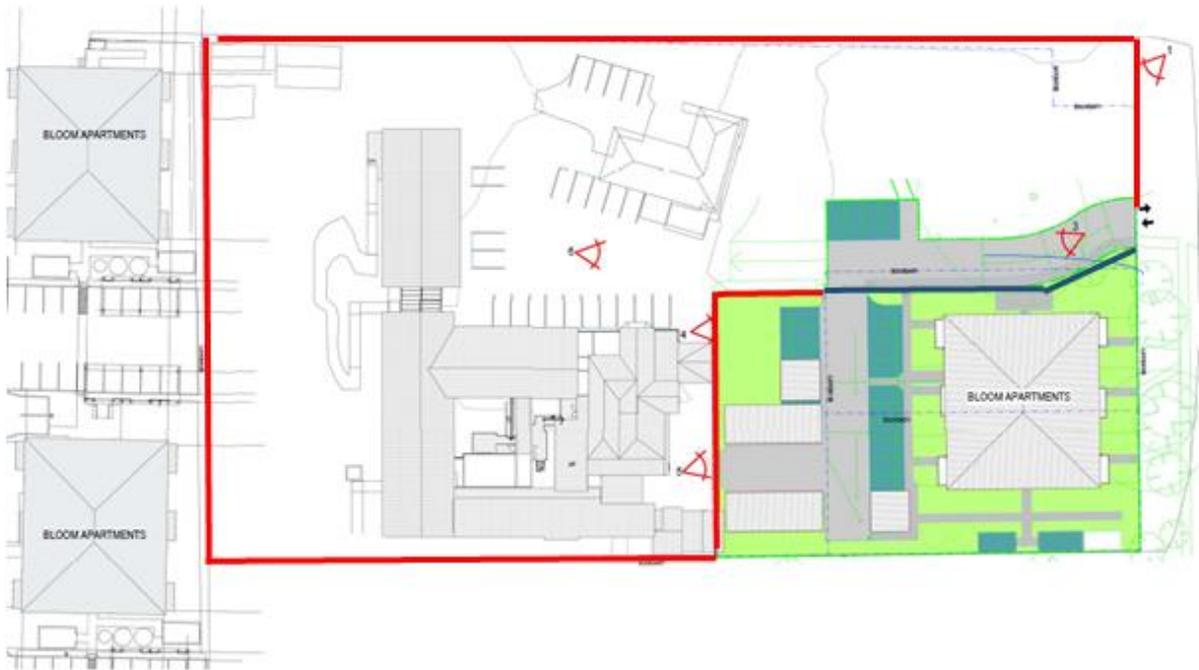
CHT has developed a new laundry to service our Bay of Plenty and Waikato sites. The Tauriko laundry, which started operation on 7 November, is well positioned, being close to State Highways 2 and 29. It is centrally located for our Bay of Plenty sites and is close to the Kaimai Ranges giving quick access into the Waikato. The laundry will be operated for us by the Compass Group and replaces the laundry on the CHT Bernadette site in Mt Manganui. This building has to be demolished to make way for the new wing that will be built on that site. A special thanks to Carol Ropati, CHT Area Manager and Elaine Dean, Compass Group Operations Manager, for managing this project.

## **CHT Carnarvon**

The first stage of our new building in Henderson will be completed in February 2019.

The diagram below shows the relationship between CHT Carnarvon, which is marked out with red borders, and Bloom Living's Development to the back and front of our site. The blue line shows the boundary between the driveway shared with Bloom Apartments and CHT.

This development is an exciting partnership between CHT and Bloom Living. CHT owns and operates the care facility. Our new building will comprise 60 beds, replacing the old hospital. Bloom are building freehold apartments for older people. We have already been approached by prospective residents to be cared for at Carnarvon who are attracted to the idea of a partner buying a Bloom apartment so that they are close to their loved one in Carnarvon.



To find out more about CHT Carnarvon, contact our manager Gerry on 09 838 8348.

To find out more about Bloom Living, visit their website at <https://bloomliving.co.nz>.

## **CHT Bernadette**

We are evaluating tenders for redevelopment of the Bernadette site in Mt Manganui where we hope to start in January.

The project will commence with the demolition of the old laundry.

We will then demolish the old rest home wings (Pink, Amber and Green) and replace the buildings with a wing that will accommodate a new kitchen and add 17 new bedrooms. On completion of that work we will renovate the old hospital wing which will lose two beds in the process.

The project will be completed by renovating the front of house to provide a less cramped nurses station and better reception and office space.

## **CHT Acacia Park**

We have called for tenders for the redevelopment of our CHT Acacia Park facility in Omokoroa. The new development will replace the existing 48 bed facility with a modern 60 bed building. As part of the project we will be subdividing the land to create sections for residential development. The approach to the new facility from the road is shown in the picture.



## **Christmas Greetings**

*The end of year is rapidly approaching and we have done so much at CHT this year. Thank you to all of our residents, staff and our Board for an outstanding year. Your commitment to CHT is what makes this such a great place to work.*

*For those of you who are working over Christmas, thank you for looking after our residents at a very special time of year.*

*I hope you all have a very happy Christmas. I look forward to working with you in the year ahead.*

*Max Robins  
Chief Executive*