

Address: 86 Friesian Drive, Mangere 2022 Phone: (09) 275 8349 Fax: (09) 275 8347 Email: hillcrest@cht.co.nz

Welcome

A warm welcome to our summer newsletter. Wishing you all a Merry Christmas and a Happy New Year!

Focus on Care

Congratulations Team! We have been awarded **4 years certification**. This is a great achievement.



The team has put in a lot of effort for the audit preparation. Thank you for all your hard work and commitment, it really paid off well! Keep up the great work! Thank you to all the families and residents the positive feedback you gave to the auditors.

On the 1st of November, CEO Max Robins visited Hillcrest to celebrate **Mata Ariki's** long service. Mata has worked as a Healthcare Assistant for CHT for over 25 years. Mata is one of our Health and Safety representatives.



Thank you Mata for all of the years of service to CHT Hillcrest (pictured left).

At the same event **Rajbans Kaur** was presented with her Focus on Care Award at the same event as she missed the Focus on Care Award Ceremony. Congratulations Rajbans for your great case study (pictured right).

Activities and Celebrations

We continue to do our **harvesting** from our veggie gardens and this time a large amount of fresh lettuce was harvested along with beetroot and some fresh coriander and chives. We had enough vegetables to do our first drop off to the local '**Pataka Kai**', the free open street pantries that are spread across the suburbs in Auckland (pictured right). These community food cupboards are for people who are struggling for food and they can come along and help themselves to any food that is left in the Pataka. We are very happy that we could contribute to 'Pataka Kai' the one with a mission "Take what you need, give when you can".



Remembrance Day: we had **Paul Baker**, the brother of one of our residents, come in to speak to our residents. He was the perfect person to approach as his brother is a photographer and has many photographs from World War I and II. He also knows many stories about the Maori Battalion and was able to name many of the men who served that are featured on our ANZAC memorial wall. Paul

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brought in framed photos of the war and also original copies of the menu from Syria. Thank you Paul for your time!

Hillcrest is well known for its community link and we try our best to build relationships with community groups. We have been working with **Mangere Library** and their wonderful staff came to visit and speak to our residents about having some activities that cater to them. Our residents will be visiting the library more often in 2019 and they are happy to work with us. The **Takitumu Cultural and Arts Society** provides Cook Island activities and programmes aimed at helping the Cook Island people in Mangere and Auckland and we are pleased to inform that the group will be visiting Hillcrest every second Sunday and Thursday of each month for entertaining residents.

Staff News

It is with great regret I would like to inform my resignation as manager of CHT Hillcrest. I am moving to Brisbane, Australia along with my family. I really enjoyed the last six years working for CHT and it was great leading a wonderful team at Hillcrest. I would like to thank everyone for your support and I wish CHT every success in the future. The team will be led by Clinical Coordinator, Intra Kumar, until the position has been replaced. Please contact Intra if you need any assistance.

Housekeeping Highlights

We would like to invite all families to the resident's Christmas party which is on the 18th of December at 12 pm. For catering purpose, please indicate your attendance by informing receptionist Shivani Sharma.

Upcoming Events

Staff Christmas party – **14 December**

Residents Christmas party – **18 December**

Best wishes

Tuttu Mathew

Manager

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