

Address: 55 Kinross Street, Blockhouse Bay 0600 Phone: (09) 627 8653 Fax: (09) 627 8658 Email: peacehaven@cht.co.nz

Summer 2018

Welcome

From golden sunshine to beautiful flowers, there's something magical about summer. Kia ora! The Peacehaven family are all excited and fully embrace the beauty of the season.

Project Updates

We have ongoing painting works at the exterior part of the existing building of Peacehaven. The two toilets and shower areas in Wood Bay wing and one visitor toilet in the library to upgrade. Due to hot weather, the skylight in the dining area is to be tinted and the three rooms in French Bay, affected by the afternoon sun, awaiting roller blinds to install the windows. With any other upcoming projects, we will keep you posted.

Peacehaven management would like to express their sincerest gratitude to all residents, their families and friends, as well as the ever hardworking staff, for your patience and understanding throughout the building works and for your continued support to our facility.

Activities and Celebrations

Activities are another highlight of our residents' stay at Peacehaven, we have a variety of activities happening seven days a week. Outings on bus trips is top of our list, our residents always enjoy being out in the fresh air, watching the trees and the beautiful gardens around Auckland, makes them feel that they are not missing out on anything just because they living in a residential care. The variety of games, the visit from our community, the kindergarten, the church groups and church services are some of the diversity we provide at Peacehaven.



Upcoming Events

- Residents and family Christmas party: 07 December 2018 from 10:30am to 1pm.

Staff News

We are delighted to welcome Laila our new Registered Nurse, it's our pleasure to have her in our team. We also farewelled two of our RNs. Christy relocated outside Auckland and Dronah has another full time job but remains as casual RN. We thank them for their contribution to Peacehaven and wished them all the best.

Focus on Care

2018 has proven to be a remarkable year to the Peacehaven family.

- The team did an extraordinary job during the last Ministry of Health Unannounced Spot Audit on 31 October 2018 - 01 November 2018. We got fantastic results, no findings and with a proposed additional Continuous Improvement with regards of simple graphical aids to improved communication with non-English speaking residents, how to communicate effectively in the residential care setting.

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- Our two Internal Audits this year, also with excellent results and no findings.

The Residents, families and GPs are all happy and have provided positive feedback with the cares provided by the compassionate staff of Peacehaven.

A very special thanks to the team, residents and families who have contributed into this superb achievement!

Housekeeping Highlights

- A friendly reminder to all, if you are unwell, have colds and flu, we appreciate if you let us know and not to come to the facility until you are cleared, for the Health & Safety of our residents, staff and visitors.



If you have any questions, concerns or compliments, please feel free to contact me.

Best wishes

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