

Certification Success – CHT Glynavon

Residential Aged Care Providers are required to have regular Certification Audits against the Health and Disability Services Standards. Following their recent audit, CHT Glynavon in Te Puke was awarded four years certification. In their report, the auditors noted *“The residents, relatives and general practitioner spoke highly of the care and service provided at CHT Glynavon. The service has a well-established quality system that identifies ongoing quality improvement”*.

CHT Residents and Employees Satisfied

CHT conducts a monthly survey of residents and families. Over the last year, 98.5% of respondents are satisfied with the care they receive; 87.2% rated care as good or very good and 11.3% as fair.

Over the same period 84% of employees were satisfied or very satisfied with working at CHT.

Changes in our Management Team

Over the first quarter of this year there have been several changes in our management team with appointments demonstrating the career paths available at CHT. Anita Ward has resigned as Manager of CHT Royal Oak and will leave in May.



Marilyn Menezes

Marilyn Menezes, who started her career as Clinical Co-ordinator at CHT Amberlea in 2016, has replaced Christine as manager of CHT Onewa.

Christine Beukes worked for two years as manager of St Christophers before moving to manage CHT Onewa in 2017. Christine has returned to manage CHT St Christophers.



Christine Beukes



Stella Ma

Stella Ma, who started at CHT St Christophers as a new graduate nurse before being promoted to Clinical Coordinator then to Unit Manager, returned from maternity leave to take up her new position as Manager of CHT Hillcrest, replacing Tuttu Mathew who left in December.



Anna Burgess

Anna Burgess, who was clinical coordinator at CHT Te Awamutu, has replaced Lulu Dayaram. Lulu left at the end of April from her position as Manager of CHT Te Awamutu.

Progress on our Facility Developments

As a Charitable Trust, CHT uses all surpluses to upgrade our facilities to create comfortable, home like environments for our residents and their families. We are constantly maintaining and improving our facilities and, when they are no longer suitable homes for our residents, we rebuild them

New Opportunity in Tuakau

CHT achieves success through our ability to develop relationships and business partnerships. We have recently reached agreement with the Young Group to partner on the development of a care facility in Tuakau. Headed by Director, Neil Young, the Young Group has operated as a property developer and building owner in Pukekohe and Tuakau for over 50 years.

Our architects, GHD, have started design work for the facility that will be based on CHT's specification. The building will be developed in conjunction with other commercial developments the Young Group is building in Tuakau and leased back to CHT.

Upgrade of Oldest Part of CHT Onewa, Birkenhead

The oldest wing at CHT Onewa, occupying the original house on the site, has been renovated to create a modern suite of rooms and bathroom. This work followed on from replacement of the deck on the western side of the building and upgrade of the fire system. The last major stage of the project, replacement of the lift, is underway.

Progress at CHT Halldene, Red Beach

The first stage of our fabulous new facility in Red Beach was occupied in October last year, with 32 of the planned 60 beds available for use. The second stage is on track for completion in October this year. With expansive views over Puawai Bay and Gilshennan Reserve, CHT Halldene is a beautiful and tranquil home for our residents. We are now displaying some of the stunning photography of local scenes commissioned from

Ian Rushton. Ian is one of New Zealand's respected contemporary photographers with striking images of New Zealand renowned mostly for their vibrancy and beauty. He often works in series enabling him to explore the particular environment and its possibilities in great depth. Ian is working with CHT to create an internal environment that captures scenes familiar to our residents.



Ian Rushton - Manly Beach / Polkinghomes Bay

Progress at CHT Carnarvon, Henderson

The first stage of CHT Carnarvon, with 27 beds, was completed in time for our residents to move in on 11 April. The second stage involves restoration of the heritage homestead, a standout feature on the site. Scheduled for completion in October 2019, Stage 2 includes the kitchen, administrative areas and utility rooms. The completed facility will have 60 beds built on CHT's "house" design: 6 suites of 10 rooms with their own dining room, kitchenette and lounge, is scheduled for completion in May 2020.

Work starts at CHT Acacia Park, Omokoroa

Earthworks are underway at CHT Acacia Park as we gradually transform the site, replacing the 48 bed facility with 60 new care beds. The first stage, a two storey wing on the vacant north eastern part of the site is scheduled for completion in November 2019.



Site works at Acacia Park underway

One Project Starts as Another Finishes at CHT Bernadette, Mt Manganui

CHT Bernadette was constructed in several stages with the most recent block, Matakana, built in 2011 and 2014. The design included two industrial style ancillary kitchens which were not in keeping with a home like environment. Work has been completed on transforming Matakana with serveries removed in the dining rooms and the kitchens replaced with domestic kitchenettes, creating much more useable space and a far nicer dining environment. Interior windows have been installed in one lounge to open it up and make it more inviting and a training room has been developed as a training hub for our ICT training in the Bay of Plenty. Floor coverings are being replaced and the environment enhanced to make it more attractive for residents and families.

The major redevelopment is underway with demolition of the old wing complete. The project will proceed in two stages with the new building completed in October and refurbishment of the old hospital completed by June 2020.

CEO Presents to Delegation from Singapore

I was invited by interRAI New Zealand to present to a delegation of health officials on the introduction of interRAI to New Zealand from a provider perspective. CHT was one of the early adopters of interRAI in residential aged care and has championed the use of the internationally researched assessment instrument to identify our residents' care needs. Other aged care providers rely on the trainers working for interRAI New Zealand but CHT has led the way with our own interRAI trainer, Janice Reuyan. Janice is able to provide much more one-on-one input to our nurses and train them on the other systems they use for clinical care.

Max Robins
Chief Executive