

Address: 86 Friesian Drive, Mangere 2022 Phone: (09) 275 8349 Fax: (09) 275 8347 Email: hillcrest@cht.co.nz

## Welcome

Kia Ora and welcome to our winter newsletter. I would like to welcome all of our new residents in Hospital Suite and Garden Suite, I hope you are settling in well.

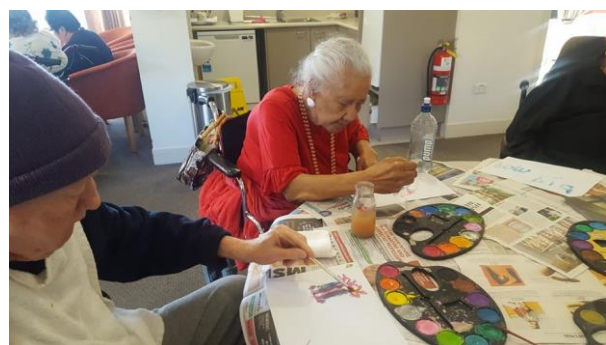
## Focus on Care

We have received some positive feedback about care from resident surveys. We appreciate the feedback we receive from residents and families and will continue to review areas where we need to improve to provide better service.

## Activities and Celebrations



Arts and craft activities in May, residents were encouraged to paint and draw and to be creative with colourful painting paste. We have seen how confidently residents were choosing the colours to create their own piece of artwork, residents were really focused on painting the whole time.



We invited two teenage girls to our facility to perform Tita dance in May, residents gave them lovely compliments for their beautiful dresses and performance.



The majority of our residents love traditional and cultural music and dance, so they really enjoyed watching the performance.

In June, there was a bus trip which took a group of residents to the Museum of Transport and Technology in west Auckland. Residents absolutely loved seeing the old planes, they enjoyed themselves so much that day.



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1950's theme day celebration in July: residents were invited to enjoy 50's music, we invited entertainer Rob to sing old pop songs for our residents. Decorations were set up in the Garden unit to match the theme day celebration. Residents were also treated to a lovely dessert.



## Staff News



All nurses celebrated International Nurses' Day together in May, thank you team for your hard work. We had a farewell in May for Don who had worked for Hillcrest for four years as a registered nurse, we wish him all the best for his new career. Nurse Neethu resigned in July and Nishu will return to work in July from maternity leave. Two new nurses will start in July.

Welcome our new care staff Shirley, Mandeep, Nizia, Louisa and Fao who joined us recently.



## Housekeeping

New pureed food programme started in May. Compass is using prepared puree product from The Puree Food Company. We welcome feedback.

## Highlights and Upcoming Events

- 17 July: Matariki Festival celebration, Maori group dance
- 31 July: 1960's Celebration
- 2 August: Garden project
- 1 August: Pet Therapy
- 30 August: Father's Day Celebration

## Volunteer

We've had a few healthcare assistant students from Ignite College and Manukau Institute of Technology since May and have received lots of positive feedback from residents and staff about these students. Hopefully we will continue to receive students from them in the future.

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