

Address: 86 Friesian Drive, Mangere 2022 Phone: (09) 275 8349 Fax: (09) 275 8347 Email: hillcrest@cht.co.nz

## Welcome

Kia Ora and welcome to our summer newsletter. I would like to send a warm welcome to our new residents and the families, hope you are settling in well.

## Focus on care

We have done a few changes in four of our dining areas. The purpose is to make residents to feel more comfortable and enjoy staying at dining areas for meals and activities.



We have received only a few surveys from residents and families in the last 3 months. Your comments and feedback are very important to us, please if you can complete the surveys for us.

## Activities and Celebrations



We celebrated Te Wiki o Te Reo Maori in September. We had the beautiful Tamariki from Te Kura Kaupapa o Mangere come in to do a Kapa Haka performance for our residents, which they enjoyed immensely. We thank them for their wonderful performance.



Resident Malia celebrated her birthday with her family and friends at CHT Hillcrest in September. This was her first birthday celebration at CHT Hillcrest. About 40 family members were invited to the party. Her daughter has been very kind and

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has shared some birthday photos with us.

She also thanked staff be so helpful for organising the party for Malia. Malia's daughter was delighted to have chosen the right facility for her mother .



Residents were encouraged to participate in daily activities, there were variety of activities and personalised activity have planned for our residents in last 3 months. There is an increase of numbers of residents doing reading and playing puzzle latterly. We invited Tongan Church Group called Seluselema Ffoo Church Youth to visit our residents on Sunday, they start to visit us regularly on 2<sup>nd</sup> week and perform cultural dance for residents.



### Staff News

New registered nurse Tinumol joined in November. Care staff Katalina has obtained the qualification of health and wellbeing level 3 qualification, Moana has obtained the qualification of health and wellbeing level 4. Congratulations to both of them.

### Upcoming Events/Highlight

- 11<sup>th</sup> December 2019: Cook island group visiting site.
- 12<sup>th</sup> December 2019: Christmas lunch for resident and family.
- January 2020: New Year Celebration, BBQ and outdoor sports.
- 28<sup>th</sup> January 2020: Auckland Anniversary day celebration.

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