

Welcome Note

Winter 2021

Dear Residents, Families and Friends,

Please join us in welcoming our newest residents and families, Neil Arnold, Maureen Whitehead, Eunice Tepaki, Joan Priestley, Joy Donoghue.

At CHT Royal Oak our goal is always to achieve a “home”, homely environment where residents want to be - if they can't be in their own home - and where we strive to provide great care. Each year Aged Advisor runs a competition for the best-aged NZ care facilities who provide the best care. Last year with the help of wonderful feedback from our families we achieved runner up status in our category. Hopefully we can reach that goal again this year.

Activities and Celebrations

Knitting Group



Life at Royal Oak Ground Level. No news is good news, right? Our little community of residents, families and staff continue buzzing happily along.

Along with our daytime activities we now have a knitting group meeting each Monday evening.

If you know of anyone with spare wool that they would like to donate then we would be grateful to have it.

The residents enjoyed “almost festive” COVID-19 vaccination days on site as they were entertained with music, drinks and food while they were

screened, vaccinated and observed.

Everything went smoothly and we had great results with no resident complaining of any side effects from the vaccination.

This facility is now over 90% vaccinated amongst residents and staff, which is very pleasing in these troubled times.

Recent Happy Birthday wishes go to, Margaret Bennett, Terry Williams, Dulcie Ormsby, Jocelyn Arnold, Tasi Tamasui, Rosemary Pattinson, Mona Rawson and Edna Fisher.

Breakfast at Royal Oak



Improvements and Initiatives

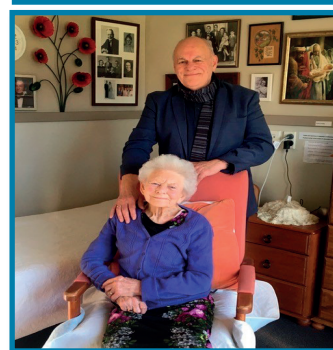
We have increased the number of bus outings and our number of volunteers. The residents are enjoying trips to a variety of destinations.

We are also delighted to welcome our new CEO, Carriann Hall. Carriann has extensive health sector experience at senior management levels, both in the United Kingdom and New Zealand. We understand that the Board was impressed with Carriann's considerable experience together with her leadership style, underpinned by a strong people focus, both at a patient and employee level.

Resident Stories

Mrs Dulcie Ormsby is a 96 year old lady who lived in Waikowhai, Hillsborough most of her life. Dulcie is a mother to eight children. She is committed to her husband and family, advocating for quality education of her children. Dulcie is a great cook and also a historian, with a published book on her memoirs, including observations of former English family traditions and other memories from the past. CHT Royal Oak has been Dulcie's home for two years. She commented to son Owen, "I don't have to cook or clean. I feel like a lady of leisure." Home with a difference.

Dulcie and Owen Ormsby



To Families of CHT Royal Oak,

In our recent residents meeting, I have announced that I have resigned in my position as the Clinical Coordinator. My last day is on the 30th of July. I would like to thank you all for working with me and the staff at CHT Royal Oak. It really made my job much easier. I can assure you that Nicki is doing her best to find the right person to fill the role.

*Kind regards,
Patrick Recio*

It is with sadness that we announce that our Clinical Coordinator Patrick Recio has resigned. Patrick will be leaving us at the end of July after 19 months at Royal Oak. During that time he has provided excellent clinical management to our residents and has become a respected advocate and advisor to our families.

Patrick will be greatly missed. An announcement regarding our new clinical coordinator will be made in due course. Meanwhile the rest of the team will continue as usual.

Best Wishes
Unit Manager,
Nicki Wallace
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