

# Instructions for Families – ZOOM Video Calls

We can easily connect you to our CHT tablets for a Video Call with your loved one. . . We have put together some simple instructions for how to join Zoom in three ways:

- **How to join Zoom via a Mobile Phone**
- **How to join Zoom via a PC/Laptop – using a Web Browser**
- **How to join Zoom via a PC/Laptop – using the Zoom Cloud Meetings App**

## How to join Zoom via a Mobile Phone

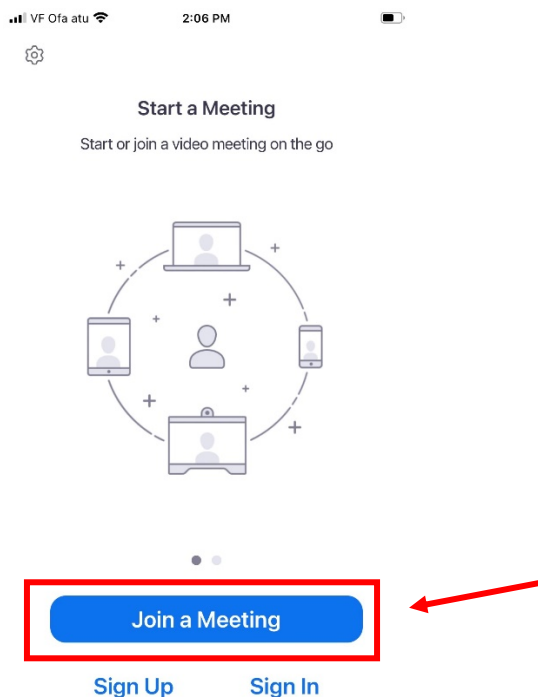
1. Download the ZOOM Cloud Meetings app from the Google Play Store (Android phones) or the Apple App Store (iPhones):



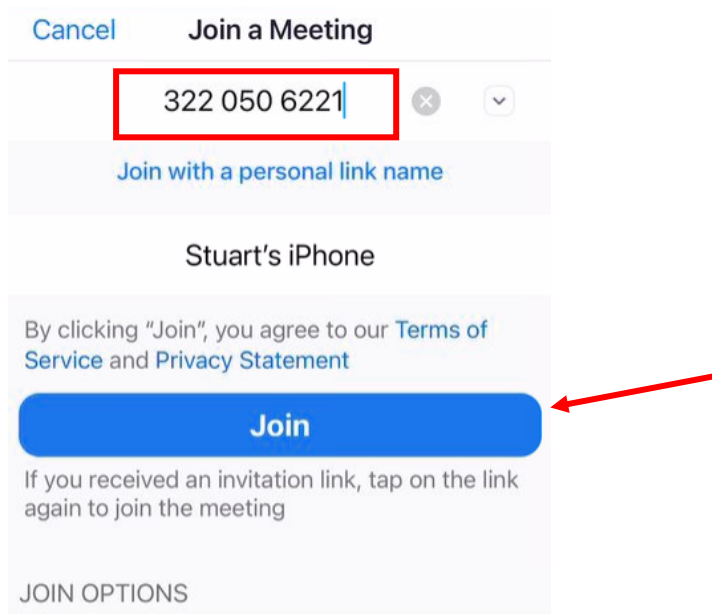
2. Open the ZOOM Cloud Meetings app.



3. If you already have a ZOOM account, Sign In, otherwise, you can still join a ZOOM Video Call without creating an account by clicking on “Join a Meeting”.



4. Type in the Personal Meeting ID of the tablet provided to you by our staff either over the phone or via email, then click “Join”.



5. You will automatically join the waiting room until our staff facilitating the call admit you to the call.

If you are asked to allow the app to use your video and microphone, please select OK/Allow.

**Note:** If you have been sent a ZOOM meeting invitation via email, you can click on the “Join Zoom Meeting” link directly from the email. This will automatically open the Zoom app on your phone and join the meeting.

## How to join Zoom via a PC/Laptop – using a Web Browser

1. Open your web browser and navigate to <http://www.zoom.us>
2. Click on “Join a Meeting”

zoom

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JOIN A MEETING

HOST A MEETING ▾

SIGN IN

SIGN UP, IT'S FREE

3. Type in the Personal Meeting ID of the tablet provided to you by our staff either over the phone or via email, then click “Join”.

### Join Meeting

Meeting ID or Personal Link Name

322 050 6221|

By clicking "Join", you agree to our [Terms of Services](#) and [Privacy Statement](#)

Join

4. Click on “Launch Meeting”

Click **Open Zoom Meetings** on the dialog shown by your browser

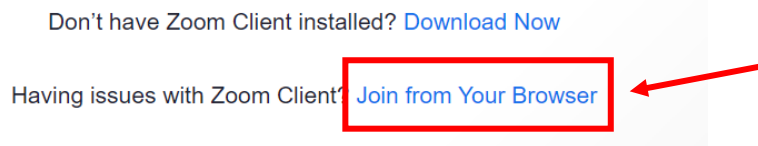
If you don't see a dialog, click **Launch Meeting** below

By clicking “Launch Meeting”, you agree to our [Terms of Service](#) and [Privacy Statement](#)

Launch Meeting

**Note:** If you have the ZOOM Cloud Meetings app installed on your PC/Laptop, the app will be launched and you will be joined to the meeting and you can skip the remaining steps.

5. At the bottom of the screen, click on “Join from Your Browser”



6. Type in your name and click “Join”

Your Name

Remember my name for future meetings

By clicking "Join", you agree to our [Terms of Services](#) and [Privacy Statement](#)

7. You will automatically join the waiting room until our staff facilitating the call admit you to the call.

If you are asked to allow the app to use your video and microphone, please select OK/Allow.

**Note:** If you have been sent a ZOOM meeting invitation via email, you can click on the “Join Zoom Meeting” link directly from the email. This will automatically take you to Step 3.

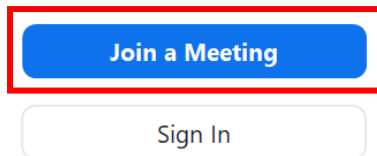
## How to join Zoom via a PC/Laptop – using the Zoom Cloud Meetings App

1. Open the ZOOM Cloud Meetings app.

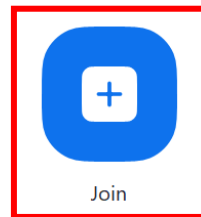


2. If you have an account, sign in. If not, click on “Join a meeting”

zoom




Or if signed in  
click “Join”:



3. Type in the Personal Meeting ID of the tablet provided to you by our staff either over the phone or via email, then click “Join”.

### Join Meeting

322 050 6551 

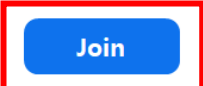

Your Name

Remember my name for future meetings

Do not connect to audio

Turn off my video

By clicking "Join", you agree to our [Terms of Service](#) and [Privacy Statement](#).

4. You will automatically join the waiting room until our staff facilitating the call admit you to the call.

**Note:** If you have been sent a ZOOM meeting invitation via email, you can click on the “Join Zoom Meeting” link directly from the email. This will automatically launch the app and you will be joined to the meeting.